

M2 DISK SPACE REPORT User Guide



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Introduction

We've built a lightweight extension that provides notifications to the system admin (set using email addresses) on a Magento 2 site when the Disk Space is full. This notification keeps the admin user(s) constantly updated to prevent issues that could result from a full hard drive, such as site performance slowing down, corrupt MySQL databases, and more.

Compatible with:

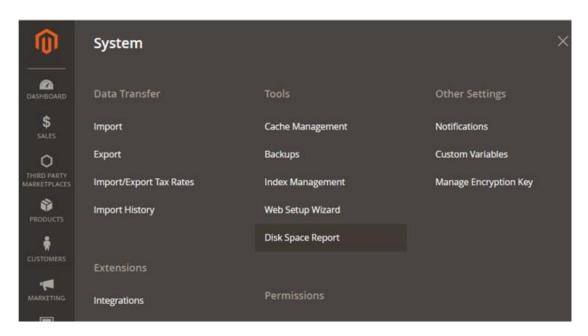
- Magento Community Edition (CE): 2, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 27, 2.1, 2.1.1, 2.1.2, 2.1.3, 2.1.4
- Magento Enterprise Edition (EE): 2, 21, 2.2, 2.3, 2.4, 2.5, 2.6, 27, 2.10, 2.11, 2.12, 2.1.1, 2.1.2, 2.1.3, 2.1.4

Admin Configuration for Magento 2 Disk Space Report Extension

The end user of your Magento 2 site will not see any part of this extension.

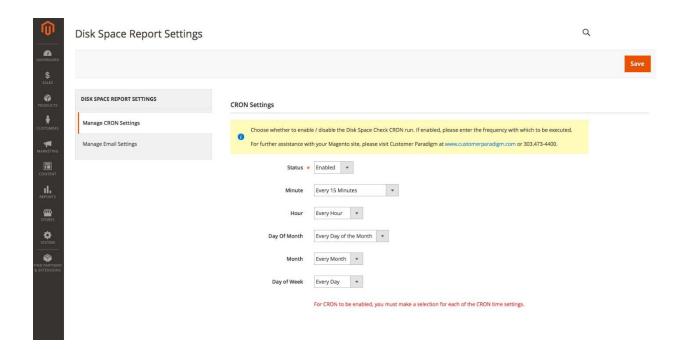
From the Magento admin, you will find the Disk Space Report Configurations:

System > Tools > Disk Space Report



Step 1: Disk Space Report Settings – Select Cron settings

On this page, you'll select when the Disk Space Report Extension will run.



First, you can select the status of the extension:



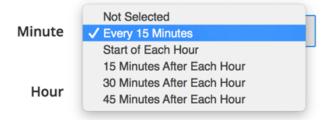
If you select "Enabled" then the system will run. If it's disabled, it won't run.

Second, you have numerous options to configure when the script will run. We've tried to make it as easy as possible to allow you to be able to set it to run for maximum flexibility.

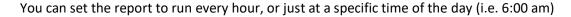
NOTE: The Disk Space report time settings will use the time zone that you set for your main Magento 2 store.

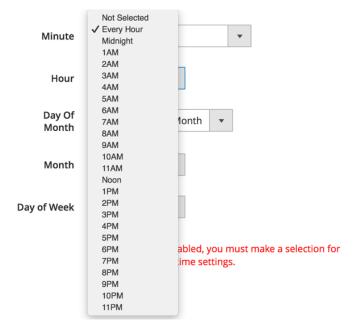
Minute

You can set the Disk Space Report to run every 15 minutes, at the start of each hour, 15 minutes after the hour, 30 minutes after the hour, or 45 minutes after each hour:



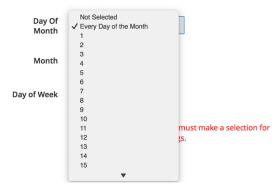
Hour





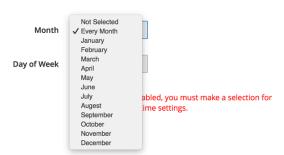
Day of the Month

You can set the Disk Space Report to run every day of the month, or just on a specific day of the month (such as the 2nd day of each month).



• Month

You can set the report to run every month, or just on a selected month, such as the month of June.



• Day of the Week

You can run the Disk Space Report every day, or only on specific days (such as Tuesdays).

Day of Week

Not Selected
Very Day
Monday
Tuesday
Wednesday
Thursday
Friday
Saturday
Sunday

abled, you must make a selection for ime settings.

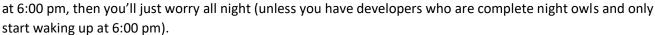
How often should you run the Disk Space report?

It depends on how paranoid you are.

You'll get a lot of emails with this method, too. For example, let's say your disk space is full or getting full around 5:00 pm on Friday. By Monday morning at 9:00 am, the system will have sent you 255 emails (One email every 15 minutes for 64 hours). This may impact your system performance – the Disk Space Report can take up memory resources to run. It might also be an annoying way to fill up your email inbox.

If you're as paranoid as I am, run the script every hour, but only have it send you emails if there are changes. (You'll get a lot of emails, though, if it's close to full. In the example above, you'd receive about 64 emails between Friday at 5:00 pm and Monday morning at 9:00 am.)

If you're just worried about unwanted changes on your site, run the script once a day at 6:00 am. Why in the morning? Then you have all day to track down a developer and have them fix the site. If you run it

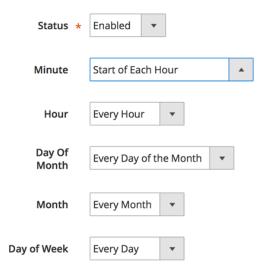


How do you set up the Cron settings in the Disk Space Report Extension? Here are several practical examples.

Example 1: Run Disc Space Report Every Hour

To run the report every hour, at the top of the hour, use these selections:

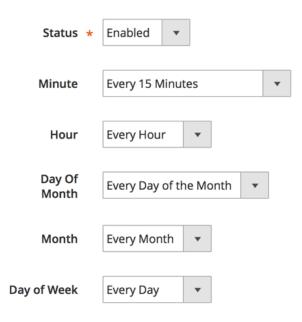




Example 2: Run Disk Space Report Every 15 Minutes

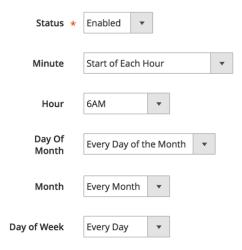
Use these settings to run the script every 15 minutes.

Beware: this will send you a LOT of emails if you have uncommitted changes.



Example 3: Run Disk Space Report Every Day at 6 am (Recommended Setting)

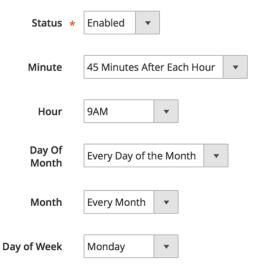
If you'd like to run the report every day at 6:00 am, select these settings.



Example 4: Run Disk Space Report Every Monday Morning at 9:45 am

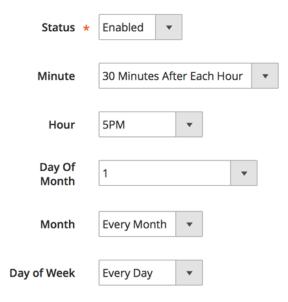
Once a week might be more than enough – especially if this is just something you want to run on a development server and keep track of uncommitted Git changes.

Here's how to run the Disc Space Extension every Monday morning at 9:45 am:



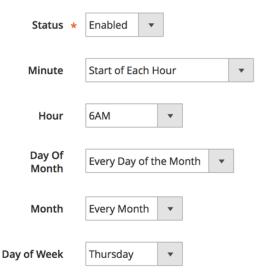
Example 5: Run Disk Space Report at 5:30 pm on the 1st Day of Every Month

To run the script once a month, on the first day of the month at 5:30 pm, select these settings:



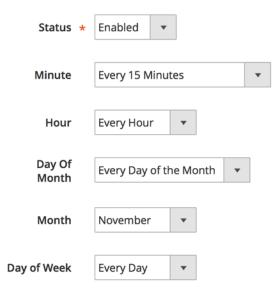
Example 6: Run Disk Space Report Every Thursday at 6:00 am:

To run the Magento 2 Disk Space Security Report script every Thursday at 6:00 am, use these Cron settings:

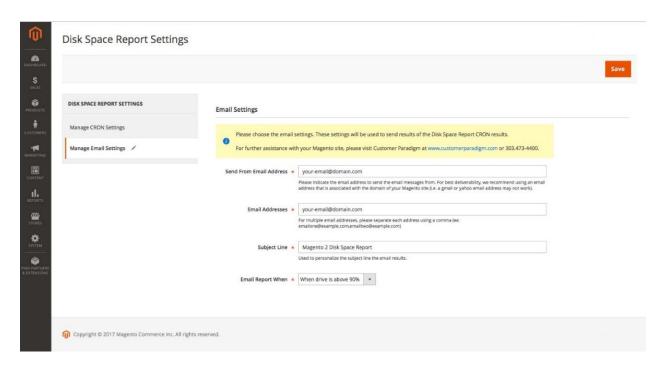


Example 7: Run Disc Space Report Every 15 Minutes During the Month of November:

We've made it possible for you to run the Magento 2 Disk Space Report every 15 minutes, but only during the month of November:

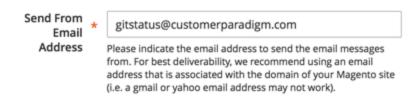


Step 2: Email Settings for Magento 2 – Disk Space Security Report



FROM Email Address:

In this field, you can set the FROM email address of your Disk Space Report.



Important Notes:

- This should ONLY be a single email address
- The email address you are sending from should match the domain name of your Magento site
- You may wish to include the Magento site in your safe senders list / whitelist, and/or add this email address to your address book
- If you use a Gmail or yahoo email address, your server probably doesn't have authority to send on behalf of another domain

Email Addresses for Report:

In this field, enter in the email address or email addresses that you want to receive the report.

For multiple emails, separate them with a comma.

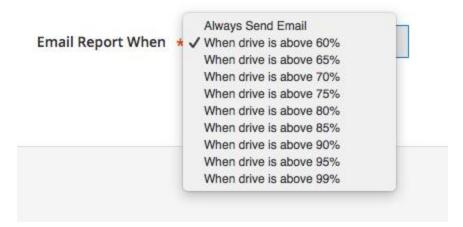


Subject Line:

Use this field to set a custom subject line for the email reports. You might want to include the site's name (if you have multiple websites).

Email Status Selection:

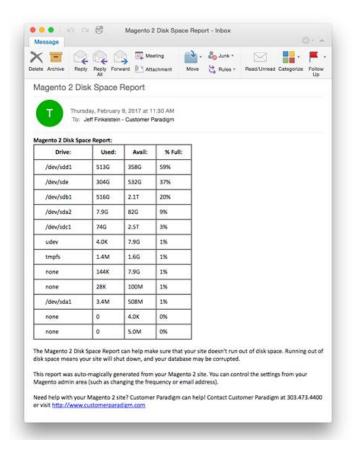
Use this selection to determine if you want an email sent every time the Disk Space Report runs (i.e. every hour) or only if there are uncommitted changes to the system.



Disk Space Emails:

Here's a copy of the Disk Space Security Check emails.

This one shows all of the drives with free space (in this case, to the Disk Space Extension itself):



FAQ

Q: Can I run this on my staging and development sites, too?

A: Yes, although you may not want to run the system as frequently on a development site.

Q: I'm not receiving the Disk Space emails. Why not?

A: There are a few reasons why you might not be receiving emails from the Disk Space system:

- First Cron *must* be enabled and running for this system to work properly. If Cron is not enabled, then the system will not be able to be triggered.
- Second, make sure that the email address you are sending FROM (i.e. in the FROM line) has permission to send from your server. For example, if your server is XYZ-Corp.com, you should likely be able to send FROM info@XYZ-Corp.com.
- You may need to check with your email provider to make sure that this server is whitelisted.
- We recommend making sure that the email address you are sending FROM is in your address book in your email program.
- We also recommend having an SPF record that gives permission via DNS to send email on behalf of the domain. Beyond this, if your transactional emails are sending from the server (i.e. the order confirmation emails), then Disk Space should be able to send properly as well.
- Make sure that sendmail or another outbound email sending program is enabled.

Q: Can my site still crash with this script running?

A: Yes, your site can still crash due to many other causes, including running out of disk space. This is a helpful tool, but will not prevent or clear out space on your site.

Q: I don't have Cron installed on my site. Can Customer Paradigm help me install Cron on my Magento 2 site?

A: Yes!We're happy to help on a consulting basis. Please contact us at 303.473.4400 or submit a support request at https://labs.customerparadigm.com

Q: I don't understand what the report means. Can Customer Paradigm help me understand the report?

A: Yes! Contact us at 303.473.4400 or submit a support request at https://labs.customerparadigm.com

Q: Can Customer Paradigm install this for me on my Magento 2 site?

A: Yes! Contact us at <u>303.473.4400</u> or submit a support request at <u>https://labs.customerparadigm.com</u>

Q: Can Customer Paradigm customize this Extension for my Magento 2 site?

A: Yes, we're happy to help! Please contact us at 303.473.4400 or submit a support request at https://labs.customerparadigm.com

We always welcome any feedback you have on how to improve this module, or how it did not work as expected. Please visit: https://labs.customerparadigm.com and submit a support ticket.